

---

# Salma Ali

CT1 1GA

Kent, Canterbury

Saisabal04@gmail.com

07377299133

---

## Education:

- **Bachelor of Arts in Politics and International Relations**

University of Kent,  
*Kent, Canterbury*

*Expected Graduation Date: 2026*

- **IB High School Certificate**

*Green Hills Academy, Kigali, Rwanda*

2022

---

## Professional Experience:

### **Intern - Mediapal (July 2023 - August 2023)**

- Contributed to media content creation and marketing strategies.
- Developed skills in media production, content editing, and project coordination.

### **Sales Assistant - Noha's Pharmacy (June 2022 - August 2022)**

- Provided exceptional customer service, addressing inquiries and ensuring a positive shopping experience.

- Managed cash transactions and collaborated with the team to achieve sales targets.

## **Intern - Sudanese Embassy (July 2021 - August 2021)**

- Provided administrative support to diplomatic staff, contributing to embassy operations.
  - Gained insights into international relations and diplomacy.
- 

## **Skills:**

- **Clear Communication:** Confident communicator with excellent verbal, listening, and written skills.
  - **Teamwork:** Proven ability to work effectively in a team environment.
  - **Time Management:** Efficiently manage time and prioritize tasks.
  - **Problem Solving:** Excellent problem-solving skills.
  - **Customer Engagement:** Ability to read customer cues and provide recommendations.
- 

## **Knowledge & Experience:**

- **Retail Experience:** Relevant experience in retail and service-focused roles.
  - **Team Collaboration:** Demonstrated effective teamwork in high-performing teams.
  - **Product Knowledge:** Developed through hands-on experience and research.
  - **Prioritization:** Experience in effectively prioritizing workload for goal achievement.
  - **Customer Service Passion:** A proven record of delivering excellence in customer service.
  - **Innovative Thinking:** Ability to challenge and improve the customer experience.
- 

## **Behaviours:**

- **Accountability:** Demonstrated accountability and commitment to roles.
- **Positive Role Model:** A positive role model aligned with company values.

- **Adaptability:** Ability to think outside the box and adapt to changes.
  - **Resiliency:** Demonstrated tenacity to bounce back under pressure.
  - **Willingness to Learn:** A proactive approach to learning and going the extra mile.
  - **Patience:** Maintain patience and offer sound recommendations.
  - **Excellent Team Worker:** Proven collaboration in high-pressure environments.
  - **Timeliness:** Consistently punctual with meeting deadlines.
  - **Hands-On Approach:** Demonstrated hands-on engagement with tasks.
-